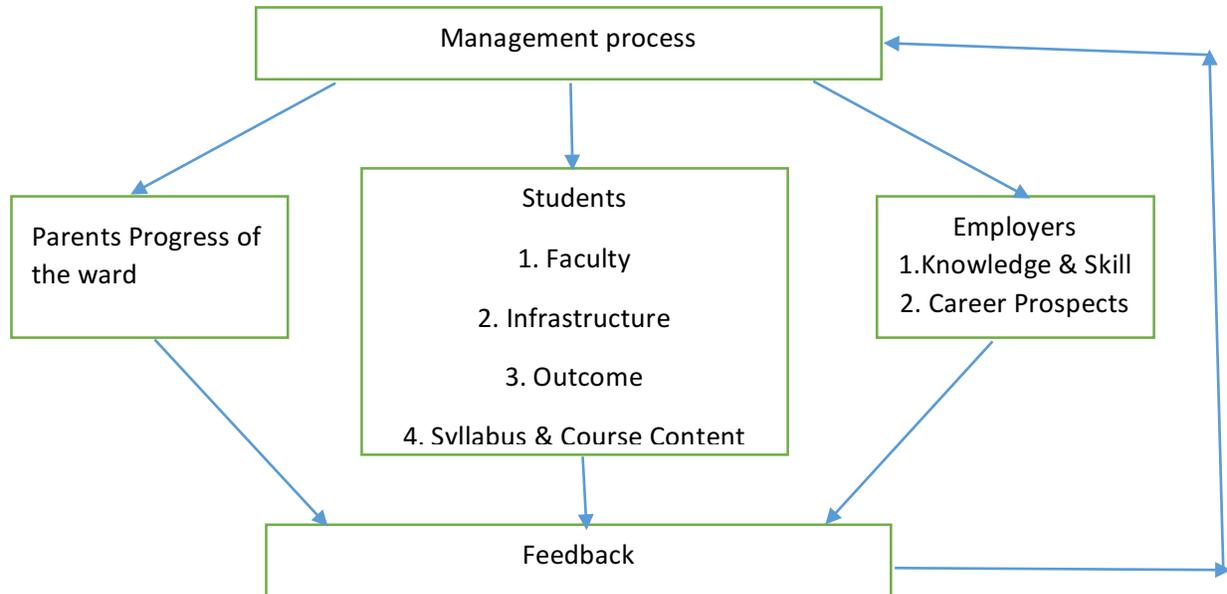


The Institute believes in understanding the needs of stakeholders in order to improve & serve them better.

With this philosophy in mind, the following most important stakeholders are involved in giving regular feedback to the institute:

1. Students
2. Parents
3. Employers



Feedback from the parents is collected once a year through structured questionnaire. The responses are entered in an excel sheet & the data collected & interpreted for management decision making.

Parents give their feedback on the following criteria.

1. Admission Process
2. Relevance of Subjects
3. Discipline
4. General environment
5. Soft Skills

Students give their feedback on 4 different parameters across via

1. Faculty Performance (twice a year)
2. Course Content (twice a year)
3. Pedagogy (twice a year)
4. Outcomes (End of the program)
5. Infrastructure (End of the Program)

Feedback is taken via structured questionnaire & responses are entered in an excel sheet for data interpretation.

Feedback from the employers (recruiters) is taken by the placement department six months after the student has completed the program & joined that company. Placement personnel visits these employers & get responses on a structured questionnaire. The employer evaluates the student on 2 broad category: knowledge & skill acquired by the student (ex) & their future prospects in the organization.

Remedial Measures:

Feedback from all the stakeholders is studied in detail by the Dean (Academics) & the Director. Appropriate action is taken to ensure stakeholders satisfaction. Major steps undertaken in this direction includes:

1. Up gradation of Infrastructure
 - Provision of Auditorium.
 - 2 high end classrooms with semicircular theater style seating.
 - Ergonomically designed furniture for classrooms.
 - Up gradation of Teaching Aids.
 - Improvement in Academics
2. Training Programs for Faculty in their areas of weakness
 - Classroom support through video lectures.
 - Industry exposure through guest lectures.
 - Rewards for publishing.
 - Inter-Departmental competition for excellence in areas.
3. Increase Students Knowledge & Skills
 - Encourage to add value by completing MOOCS courses.
 - Team building through management games.